

Your Statement Explained

Need help to understand your statement? Check out our guide below that breaks down each section of the statement to make reading your statement easy.

Please note statements issued to your account prior to our systems upgrade on August 7th 2021, are not available. If you need access to these statements, please contact our customer service team and we will be able to retrieve your previous statements. Find out how you can contact us [here](#).

Statement Information
Shows information such as date of issue, statement number, account number, account type and the statement transaction period.

QR Code
This is not for customer use.

Opening Balance
The statement begins with your balance from the previous billing period i.e. €32.18.

Payments Received
Shows the total amount paid during the statement reporting period.

Payments Breakdown
Shows the total amount of toll journeys paid, the cost of the tag and other charges such as the cost of replacing a lost or stolen tag.

Current Balance
This is your final balance after your toll charges, tag charges and other costs have been made. This amount is what is owing and will be automatically taken from your chosen payment method between the 12th and 18th of the current month.

VAT Summary
A breakdown of charges highlighting how much of the fee is VAT and the service fee.

Important Account Information
Details about billing and payments.

Important Account Information
Details about billing and payments.

Transaction Period: 01-Sep-2021 to 30-Sep-2021
Our VAT No: IE9510201H
Account Type: Personal
Statement No: 100951866
Issue Date: 01-Oct-2021
eFlow Account No: 16318841

Full Name
Address Line 1
Address Line 2
Town/City
County

Description **Totals**

Previous Balance as of 31-Aug-2021	€32.18
Payments Received Total as per Financial Summary	€0.00
Charges from 01-Sep-2021 to 30-Sep-2021	
Toll Charges	-€13.80
Tag Rental Fee (€1.00 + VAT per Tag)	-€1.23
Other Charges	€0.00
Other Adjustments	€0.00
CURRENT BALANCE	€17.15

VAT SUMMARY

Description	Rate	Net	VAT	Amount
eFlow Fees & Other Charges	23%	-€1.00	-€0.23	-€1.23
M50	0%	-€4.20	€0.00	-€4.20
M1 (IE6398371N)	23%	-€2.92	€0.88	-€3.80
M4 (IE6333041A)	23%	-€4.46	€1.34	-€5.80
Total		-€12.58	-€2.45	-€15.03

Important Account Information

- If your account has a debit balance, payment will be automatically taken from your chosen payment method during the billing period. Manual payments are not required.
- eFlow's billing period commences on the 1st day of each month.
- Please note that all eFlow accounts must have a valid payment method. If you have recently been issued with a new banking card, please update with the new card details online at [eFlow.ie](#).

[eflow.ie](#) | [@eflow_freeflow](#)
eflow, PO Box 13294, South City D5U, Cork
Call Centre: 0818 50 10 50 | 908: +353 1 461 0122 | Fax: +353 1 443 0555
Tolling is a vital source of funding for the operation and maintenance of the national road network.

Journey Overview
Tag Number: 17790525. Vehicle Registration Number: 212EFLOW123

DATE	TIME	TOLL ROAD	DIRECTION	NET	VAT	AMOUNT
01-Sep-2021	10:18:49	M50	Southbound	-€2.10	€0.00	-€2.10
01-Sep-2021	17:07:45	M50	Northbound	-€2.10	€0.00	-€2.10
20-Sep-2021	15:00:16	M1	Northbound	-€1.46	€0.44	-€1.90
20-Sep-2021	16:42:08	M1	Southbound	-€1.46	€0.44	-€1.90
22-Sep-2021	10:35:51	M4	Westbound	-€2.23	€0.67	-€2.90
22-Sep-2021	12:09:23	M4	Eastbound	-€2.23	€0.67	-€2.90
Total Tag Number: 17790525. Vehicle Registration Number: 212EFLOW123				-€11.58	€2.22	-€13.80

Journey Overview
This shows a full list of journeys from tolls your tag passed through and contains information such as the toll road, the direction you were driving, the toll cost and the date and time of the journey.